

SHAH NAROTTAMDAS HARJIVANDAS COMMERCE COLLEGE VALSAD.

શાહ નરોત્તમદાસ હરજીવનદાસ કોમર્સ કોલેજ, વલસાડ

(Accredited "B" by NAAC)

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ડો. મોઘાભાઈ વિદ્યાસંકુલ,
શ્રી મોરારજી દેસાઈ નગર,
કોલેજ કેમ્પસ, તીથલ રોડ, પો.બો.નં.-૪૮,
વલસાડ.-૩૯૬ ૦૦૧. (વે.રેલ્વે)



Pri. Dr. Girishkumar N.Rana

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1.4.2 Feedback Analysis and Action Taken Report of college for the Year: 2018-19.

Feedback from the different stakeholders is valuable to organization. it is the mirror of the organisation through which organization understands what is behind its back as well as improving deficiency can lead to quality education with the school in our mind our institution has got information in the Google form of prescribed format to student who have studied in TY B Com/ M.Com were randomly selected for this information as well as keeping in my that they belong to the different caste category the feedback in Google form is presented in tabular form as follows.

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FEED BACK ANALYSIS TABLE YEAR : 2018-19

FOR LIBRARY, INFRASTRUCTURE , ADMINISTRATION STAFF & POLICY RELATED RELATED QUESTIONS TO STUDENTS

OBJECTIVE	Strongly Agree	Agree	Not Sure	Disagree	Strongly Disagree	Total Response	TOTAL Positive Response	PERC. Positive Response
	A	B	C	D	E	F= A TO E	G= A+B	(G/F)*100
1. The office staff in the college is cooperative and helpful	26	57	5	2	2	92	83	90.22
2. The library staff is cooperative and helpful :	35	55	1	0	1	92	90	97.83
3. Online educational resources are available and accessible in the library :	13	53	18	6	2	92	66	71.74
4. Internet facility provided in the Library is satisfactory :	12	44	24	8	4	92	56	60.87
5. The prescribed books/ reading materiles are available in the library :	33	50	5	3	1	92	83	90.22
6. Results are displayed by the college:	32	51	7	1	1	92	83	90.22
7. Separate common rooms for girls and boys are available :	43	38	6	3	2	92	81	88.04

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8. Toilets/washrooms are clean and properly maintained:	23	56	3	5	5	92	79	85.87
9. The classrooms are clean and well maintained:	22	60	1	7	2	92	82	89.13
10. The campus is green and eco-friendly :	51	36	4	0	1	92	87	94.57
11. Clean drinking water is available in the college campus :	20	56	7	6	3	92	76	82.61
12. The buildings/ classrooms are accessible to disabled persons :	30	51	9	1	1	92	81	88.04
13. The campus has adequate power supply :	26	58	5	2	1	92	84	91.30
14. Your grievances are redressed / problems are solved well in time :	12	61	10	7	2	92	73	79.35
15. The functioning of the placement cell in the college is satisfactory :	15	56	14	3	4	92	71	77.17

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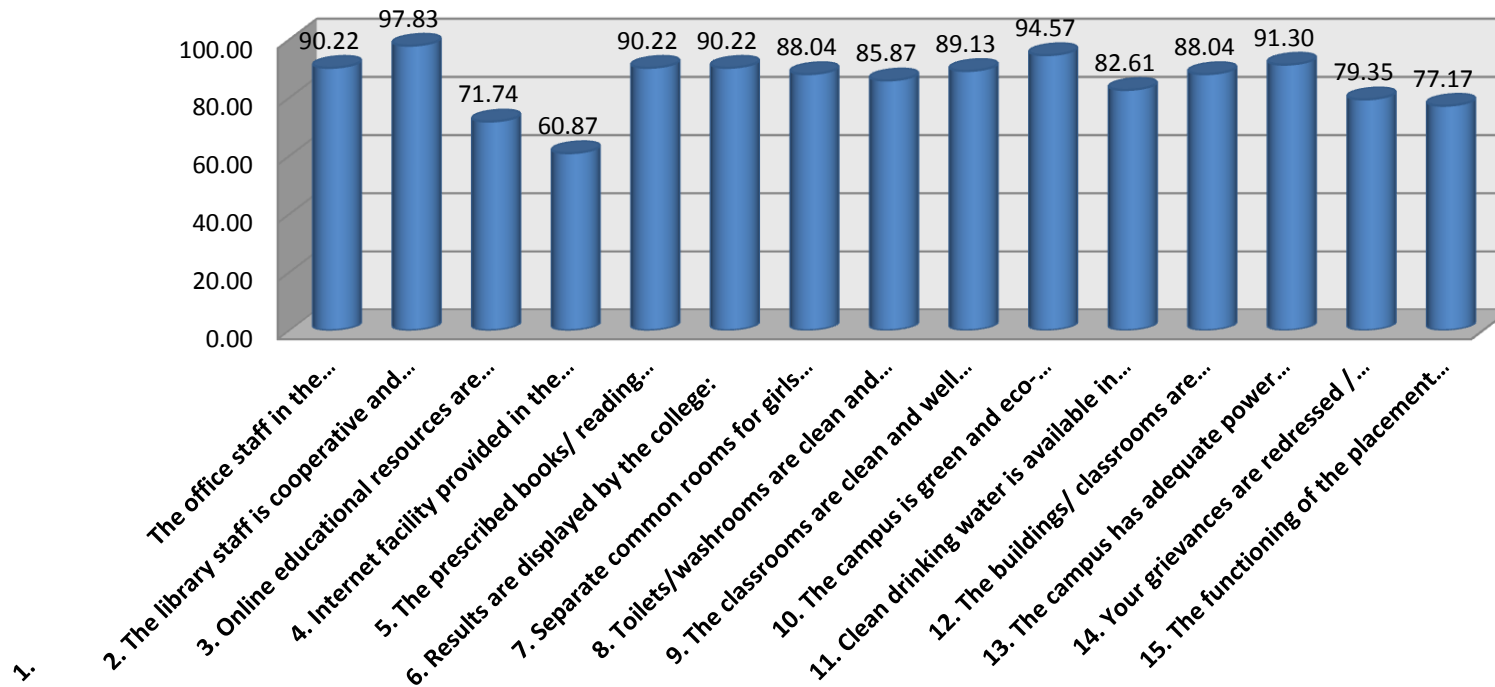


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FOR LIBRARY, INFRASTRUCTURE, ADMINISTRATION STAFF & POLICY RELATED RELATED QUESTIONS TO STUDENTS



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Conclusion:

Above table shown that students are satisfied in cooperation regarding admin office and library staff, availability of reading materials, displays results, separate common room for boys and girls, cleanliness and well maintain washroom and classroom, green and eco-friendly campus, clean drinking water, accessibility of disable persons, uninterrupted power supply, regarding grievances / redressal and placement cell.

Still there is some sort of internet facility in library and online educational sources are not satisfactory as they wants. But comparison of the year 2017-18 , there has been some improvement opportunities.

Action taken

Principal & IQAC have been shared this problems with the authority for consideration and appropriate action for improvements in IT facility in library as well as college too.

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QUESTIONS TO PARENTS.

OBJECTIVE	YES	NO	TOTAL	PERC. Positive Response
	A	B	C=A+B	(A/C)*100
1. Do you find this institution better than others for ward ?	75	17	92	81.52
2. Do you feel facilities in the college are adequate ?	81	11	92	88.043
3. Do you feel that your ward is physically secured in the campus ?	86	6	92	93.478
4. Are you satisfied for cooperation from the administrative staff ?	77	15	92	83.695
5. Can you make direct communication with teaching staff ?	84	8	92	91.304
6. Do you find up gradation of hard and soft skills in your ward?	78	14	92	84.78

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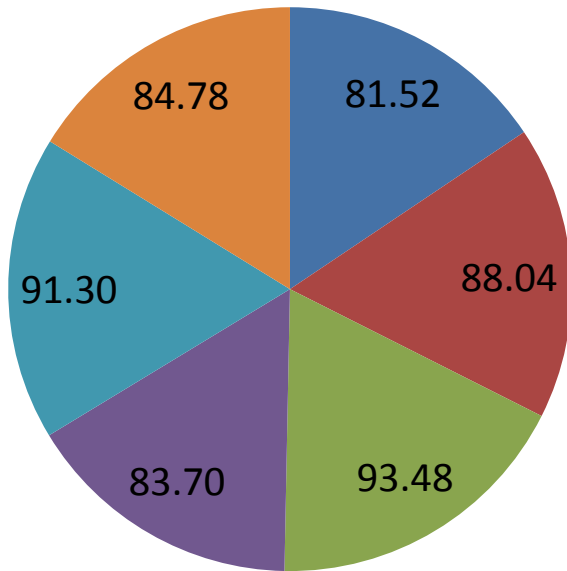


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- 1. Do you find this institution better than others for ward ?
- 2. Do you feel facilities in the college are adequate ?
- 3. Do you feel that your ward is physically secured in the campus ?
- 4. Are you satisfied for cooperation from the administrative staff ?
- 5. Can you make direct communication with teaching staff ?
- 6. Do you find up gradation of hard and soft skills in your ward?



Conclusion / Action taken :

In the feedback of parents, they are satisfied with our institution compared to others. Majority of the parents are satisfied with facilities in campus, security of their ward, operation of admin staff and upgradation of hard and soft skill to their wards.

Last year, in the feedback from parents, problem shown regarding direct communication with the teachers is solve. 91.30% parents satisfied with direct communication with teachers. It is good sign for the institution that the college succeed to good rapport with parents.

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TEACHERS RELATED QUESTIONS TO STUDENTS

OBJECTIVE	Excellent	Very good	Good	Avg.	Below Avg.	TOTAL	TOTAL Positive Response	PERC. Positive Response
	A	B	C	D	E	F=A TO E	G=A+B+C	(G/F)*100
1. How regular is your teacher in the class ?	11	32	40	7	2	92	83	90.22
2. How punctual is the teacher in your class ?	9	25	40	15	3	92	74	80.43
3. How thorough is your teacher with the concepts and topics of this paper ?	11	22	47	10	2	92	80	86.96
4. Is the teacher able to maintain discipline in the class?	12	33	32	13	2	92	77	83.70
5. How knowledgeable is your teacher general ?	13	33	39	4	3	92	85	92.39
6. How well does the teacher communicate in the class ?	11	32	39	8	2	92	82	89.13
7. Does your teacher give extra knowledge / information to in the classroom ?	16	42	21	17	8	104	79	75.96

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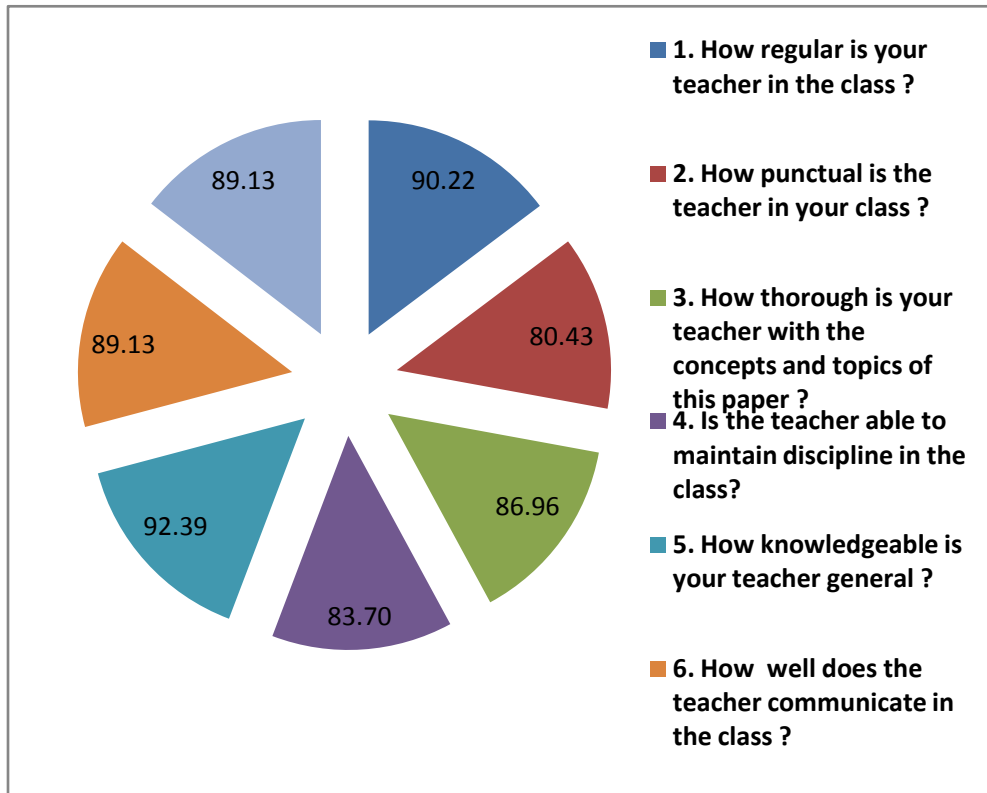
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Conclusion and action taken

Most of the students are satisfied with their teacher regarding their regularity, punctuality, concepts and topic of their respective papers; maintain discipline, knowledge of the teachers, communication power and giving extra knowledge/ information in stipulated lecture time.

K. B. Rawson

CO-ORDINATOR
NAAC

Shah N. H. Commerce Collage
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[Signature]

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SHAH N. H. COMMERCE COLLEGE,
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